HAMPDEN GURNEY
CE PRIMARY SCHOOL

Parent code of conduct

1. Purpose and scope

At Hampden Gurney, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes pupils (through our behaviour policy) and our staff.

This parent code of conduct aims to help the school work together with parents, carers and any individuals acting on their behalf when:

- Communicating with school staff
- Attending school premises or school-related events
- Using digital platforms associated with the school (email, messaging apps, social media, etc.)

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a pupil (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern. (If you wish to raise a complaint, you can do so under the school's complaints policy, which is available on our website.)

3. Unacceptable conduct includes:

- Disrupting, or threatening to disrupt, school operations (including teaching, learning or safeguarding processes, and events on the school grounds and sporting events)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening, aggressive or confrontational behaviour against another member of the school community
- Sending abusive messages to another member of the school community, including via text, phone, email or social media
- Posting defamatory, inflammatory or inappropriate comments about the school, its staff or any member of its community, on social media platforms
- Damaging or destroying school property
- Failure to follow reasonable instructions issued by school leadership
- Unauthorised filming, recording, or photographing of staff or pupils

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Remind the parent of the code of conduct informally
- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Involve the local authority or report the matter to the police (e.g. in cases of suspected criminal behaviour)
- Seek legal advice regarding further action (e.g. in cases of conduct that may be defamatory)
- Limit communication to a single designated staff member
- Ban the parent from the school site

The school will always respond to an incident in a proportionate way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.

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5. Review of this code of conduct

This code of conduct will be reviewed annually by the Governing Body or sooner if required by changes in legislation or school practice.

Approved by Governing Body on May 2026

Next review due by: May 2027